



Network Notification

Notice Date: July 18, 2019
To: Kentucky Medicaid Providers
From: Humana-CareSource
Subject: Kentucky Medicaid Provider Transition
Effective Date: December 31, 2019

Humana and CareSource have mutually decided to terminate the current alliance partnership between the companies servicing the Kentucky Medicaid market, effective Dec. 31, 2019. Humana will become the existing contract's sole administrator effective Jan. 1, 2020.

What does this development mean for Humana's Kentucky Medicaid-contracted providers?

Expect things to remain business as usual through the remainder of 2019. Continue submitting claims for your Humana – CareSource-covered patients, call provider engagement representatives to get questions answered and access the Humana – CareSource Provider Portal

Humana will distribute transition details and provider reference materials in the fourth quarter of 2019 to educate and aid your transition.

There will be no disruption in coverage or negative impact for your Humana – CareSource-covered patients. Humana and CareSource are mutually committed to maintaining a high standard of care and responsiveness throughout the transition period.

If you have questions, feel free to reach out to your provider engagement representative.

Thank you for your continued care of our members.

Jeb Duke

Vice President, Medicaid/LTSS/Duals Operations
Humana Inc.