



Network Notification

Notice date: February 3, 2020
To: Kentucky Medicaid healthcare providers
From: Humana – CareSource®
Subject: Provider Relations Update
Effective date: January 1, 2020

Effective Jan. 1, 2020, Humana assumed administration of what was previously known as the Humana – CareSource Kentucky Medicaid plan. With this transition, several Humana – CareSource provider engagement representatives transitioned to Humana. If you have questions, please note the appropriate contact below.

For dates of service prior to Jan. 1, 2020, please contact CareSource provider services at **1-855-852-7005**. Hours of operation are Monday through Friday, 8 a.m. to 5 p.m. Eastern time.

For dates of service on and after Jan. 1, 2020, please contact Humana provider services at **1-800-444-9137**. Hours of operation are Monday through Friday, 7 a.m. to 7 p.m. Eastern time.