

# Humana – CareSource Provider Portal Solutions

## Tools You Need to Save You Time

Humana – CareSource® makes it easier for you to do business with us 24 hours a day, seven days a week with our free and secure provider portal.

## Time-saving Benefits of the Provider Portal

- **Claims Submission** — Submit claims using our online forms
- **Eligibility Termination Dates** — View a member's termination date (if applicable)
- **Claims Information** — Search for status of claims, claims recovery and claims appeals
- **Coordination of Benefits (COB)** — Confirm COB for members
- **Payment History** — Search for payments by check number or claim number
- **Explanation of Payment (EOP)** — Access from the secure provider portal with the option to print
- **Prior Authorization** — Submit medical inpatient/outpatient and Synagis prior authorization requests
- **Case Management Referrals** — Submit referrals using our new online form
- **Dental and Vision History** — View a member's dental and vision history (if applicable)
- **PCP Membership List** — View primary care physician's membership rosters
- **Clinical Practice Registry** — Innovative online tool showing health partners when members are in need of tests or services



## Easy to Access

Accessing Humana – CareSource's provider portal is fast and easy. If you are already registered with a valid username and password, please visit <https://providerportal.caresource.com/KY/>, then:

- Enter your username and password
- Click the "Login" button

## Portal Registration

- 1) Click "Register Now" and enter your provider name, tax ID, Humana – CareSource provider ID and ZIP code
- 2) Review and accept the user agreement
- 3) Create a unique username and password

Please note: If you do not remember your username or password, call provider services at **1-855-852-7005**.

## OTHER NETWORK WEBSITE INFORMATION

Behavioral health	Beacon Health Strategies (Beacon)	beaconhealthstrategies.com
Radiology	HealthHelp	portal.healthhelp.com/caresource
Dental	Avesis	avesis.com
Vision	Block Vision	blockvision.com/blockvisionandyou/ healthplanrepresentatives.aspx

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KY-P-134e

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