



Network Notification

Date: October 4, 2013

Number: KY-P-2013-12

To: Office Manager/Participating Health Care Provider

From: Humana – CareSource™

Subject: Important Claims Information

At Humana – CareSource, we constantly strive to find new ways to work in partnership with our providers. As part of these efforts, we wanted to share the following claims related information with our provider network.

NPI/Master Provider List -- Providers (including out of state) are encouraged to verify that they have accurate National Provider Identification (NPI) on record with the Kentucky Department for Medicaid Services (KDMS). The Commonwealth maintains a Master Provider List (MPL) of NPIs that can be accepted for claim encounter submissions.

Humana – CareSource Provider Relations can assist you with expediting the process to have your NPI(s) added to the Commonwealth MPL. Please fax your request on letterhead listing the NPI(s) that you would like added to (937) 487-0460.

Taxonomy/Service Type -- In early August, the Kentucky Department for Medicaid Services (KDMS) issued a notice to Managed Care Organizations (MCOs) that indicates an encounter threshold edit change will be implemented October 1, 2013. In addition the notice stated that claim encounters need to include a billing provider's taxonomy and the rendering provider's taxonomy. Claims submissions must include provider taxonomy and specialty type codes (FQHCs, RHCs and PCCs) using the required claim type format (CMS1500, UB92 or Dental ADA) for the services rendered).

Rendering Provider Information Required -- It is important that you submit rendering provider information on claims even if you are paid at a group level. Although 5010 no longer accommodates a rendering provider TIN, the rendering provider NPI must be included in Loop 2310B.

Billing Address Requirements -- Please remember that with 5010, billing addresses (those listed in Box 33 of a CMS 1500 form) must be a street address / physical location and cannot be a P.O. Box. You can use a P.O. Box as a "pay to" address if different than your billing address. This requirement applies to professional and institutional EDI claims.

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**Questions?**

If you have questions please call our Provider Services Department at 1-855-852-7005, Monday through Friday, 8 a.m. to 6 p.m. EST.

Thank you for being a Humana – CareSource provider and serving our members.