



## ***Network Notification***

---

**Date: October 19, 2015**

**To: Indiana Health Partners**

**From: CareSource®**

**Subject: Credentialing Process**

---

Through the credentialing process, CareSource checks the qualifications and performance of Physicians and other health care practitioners. In this process, CareSource utilizes the services of **Credentialing Verification Organizations (CVO)** that have been certified by the National Committee for Quality Assurance (NCQA). These certified CVOs assist in the collection of documents and work with us to verify sources of primary information. Using a CVO allows CareSource to expedite the credentialing process.

CareSource takes its credentialing process very seriously. Our comprehensive program ensures that our providers have the appropriate training and expertise to best serve our members. We have developed provider selection criteria to facilitate an optimal level of member care and service, and to promote mutually rewarding business partnerships with our providers.

Thank you in advance for your cooperation with CVOs working on our behalf to retrieve documents and obtain information updates to complete both credentialing and recredentialing activities. We are committed to providing the highest level of quality of care and service to our members. You are a valued business partner in this endeavor.