



NETWORK *Notification*

Notice Date: October 2, 2020
To: Indiana Dental Providers
From: CareSource
Subject: Notice of Dental Benefits Manager

Summary

Thank you for your participation in the CareSource network of providers. This serves as notification to CareSource dental providers that DentaQuest will be the dental benefits manager (DBM) for Marketplace, Medicare Advantage, and the Dual Advantage (D-SNP) plan for members on behalf of CareSource in Indiana. This will occur on Jan. 1, 2021.

SkyGen will continue to partner with CareSource for the Medicaid plans, which include Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW).

Impact

What does this mean for you?

- DentaQuest will contract and support providers for dental services, including claim payment and authorizations for the above-mentioned plans.
 - Providers will need to contract and register with DentaQuest to participate in these plans to continue care, if not already contracted with DentaQuest.

- SkyGen will continue as the vendor for Indiana Medicaid plans.
 - Providers will need to continue to utilize the SkyGen portal to view Medicaid claims, member history, and authorization status. There are no changes or updates planned for the HIP and HHW lines of business.

If you have questions related to current CareSource benefit plans or claims, please contact CareSource Provider Services at **1-844-607-2831**.

CareSource will ensure this is a seamless transition for you and the patients we jointly serve.

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