



NETWORK *Notification*

Notice Date: May 21, 2021
To: Indiana Providers
From: CareSource
Subject: Enhanced Credentialing Process

Summary

CareSource has enhanced our process for credentialing and loading providers under our network. This update allows for the provider network to appropriately reflect all providers contracted with CareSource and available to deliver care to CareSource members.

Importance

Previously, all radiology, anesthesiology, pathology, hospital based, emergency medicine, therapy and urgent care providers were loaded into our system under the group only. We are transitioning this approach and are now loading each of these specialties at the practitioner level within our systems.

Impact

Our credentialing team may be reaching out to your group directly to obtain any additional documentation needed to facilitate this transition. As a reminder, this change does not impact your claim submission. All claims should continue to be billed with the rendering practitioner's NPI in box 24J. Please reach out to your provider engagement specialist (<https://www.caresource.com/documents/in-hp-representatives-2/>) with additional questions or to obtain an updated provider roster for your group.

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