

Indiana Marketplace

2025 Interoperability Prior Authorization Report

Standard Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	42,656	77%
Denied	12,953	23%
Approved After Timeframe Extension	0	0%
Approved After Appeal	165	36%

Turnaround Time for Standard Prior Authorizations (Target 48 Hours)

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
23 Hours	57 Hours

Expedited Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	1,011	86%
Denied	165	14%
Approved After Timeframe Extension	0	0%
Approved After Appeal	14	36%

Time for Expedited Prior Authorizations (Target 24 Hours)

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
6 Hours	16 Hours

Target excludes weekends and federal/state holidays