

BENEFITS AT-A-GLANCE

CareSource Indiana Medicaid – Hoosier Healthwise (HHW) and Healthy Indiana Plan (HIP)



CareSource is more than just quality health insurance. We care about you! We are a not-for-profit health care plan. Our focus is people over profits, so there are more benefits for you.

Making your health and wellness a priority can be a challenge. We're here to help make things a little easier. This guide lists the benefits you have as a member. Use it to put your benefits to work for you! Some of these benefits may have coverage limits or requirements like medical necessity. To learn more about how to use your benefits, please refer to your member handbook.

Go to **CareSource.com** or call Member Services. We're here to help.

Member Services

1-844-607-2829 (TTY: 711),
Monday through Friday from
8 a.m. to 8 p.m. ET



Health Care Visits

ChiropractorΔ
Community Mental Health Center (CMHC)
Convenience Care Clinics inside of stores like CVS®, Kroger® and Walmart®
Emergency Room (ER)
Federally Qualified Health Center (FQHC) and Rural Health Clinic (RHC)
Free-standing birth centers
Hospital (inpatient* and outpatient)
Primary Medical Providers (PMPs) like doctors, OB/GYNs, Physician Assistants and Nurse Practitioners
Specialists (e.g., Podiatrist, Neurologist and Oncologist)
Telehealth
Urgent care

Preventive and Early Detection Care/Screenings

Annual well-visit
Autism Spectrum Disorder screening
Blood pressure screening
Bone mass measurements
Cholesterol screening
Colorectal cancer screeningΔ

Diabetes tests
Disease tests and treatments, e.g., hepatitis, Human Immunodeficiency Virus (HIV) and Sexually Transmitted Infection/Sexually Transmitted Disease (STI/STD)
Immunizations (shots)
Lung cancer screening
Breast cancer screening (mammogram)
Nutritional assessment
Obesity/Body Mass Index (BMI) screening and dietary counseling
Cervical and vaginal cancer test (Pap test)
Physical exams
Prostate cancer screening

HealthWatch/EPSTD Program (Early and Periodic Screening, Diagnostic and Treatment) (Under age 21)

Comprehensive health and developmental exam
Dental screening
Developmental/behavioral test
Health education
Hearing tests
Immunizations (shots)

Lab tests
Lead screenings (blood test)
Nutritional assessment
Vision exams

Health Condition Management

Chemotherapy and radiation
Diabetes screening
Diabetes self-management training
Diabetic services and supplies
Dialysis
Kidney disease services and supplies*
Pulmonary rehabilitation services*
Select clinical trials for cancer treatment*

Diagnostics

Blood work/lab testing*
Scans (e.g., CT, MRI and PET)*
X-Rays

Heart

Abdominal Aortic Aneurysm tests
Cardiac rehabilitation services*
Heart disease risk reduction visit* (Therapy for heart disease)Δ

Heart disease testing
Electrocardiogram (ECG/EKG)

Mental Health and Substance Use Disorder

All inpatient services*
Partial Hospitalization Program (PHP) services*
Psychiatric diagnostic evaluation*
Psychological testing
Intensive Outpatient Program/Treatment (IOP/IOT) services*
Transcranial Magnetic Stimulation (TMS)*
Individual psychotherapy*
Family psychotherapy*
Group psychotherapy
Substance Use Disorder (SUD) residential*
Electroconvulsive Therapy (ECT)*
Medication Assisted Treatment (MAT)
Pharmacological management
Opioid Treatment Program (OTP) services

Pharmacy and Medications (Prior authorization may be required.)

Brand and generic drugs

Mail order drugs

Over-the-Counter (OTC) items
(Prescription from your doctor is required)

Medical Supplies

Cochlear implants

Diabetic supplies

Durable Medical Equipment (DME) and related supplies* (e.g., Oxygen tank, wheelchair/walker, wound care and CPAP machine)

Incontinence supplies

Nutritional supplies

Prosthetic devices and related supplies

Family Planning and Maternity Services

Birth control

Breast pumps

Family planning exams

Nurse midwife services

Parent education

Prenatal and postnatal doctor and home visits

Sexually Transmitted Disease/Sexually Transmitted Infection (STD/STI) screenings and treatment

Sterilization surgery (male and female)*

Well-baby check-ups

Delivery service

Medicaid Rehabilitation Option (MRO) services*

Home Health Care*

Durable Medical Equipment (DME – see medical supplies)

Home infusion therapy

Home nursing services (e.g., Skilled nursing, private duty, certified nurse aid and social worker)

Physical, occupational and speech therapy*

Vision/Eye CareΔ

Contacts*

Glasses

Eye exams

DentalΔ

Exams and cleanings

X-Rays

Dentures/partials*Δ

Fluoride treatments (For ages 0-20)

OrthodonticsΔ (Covers medically necessary orthodontic care only, ages 0-20)

Surgeries and procedures (e.g., extractions and restorations)

Transportation Services

Emergency (ambulance, air flights*)

Non-emergency (scheduled ride, food pick up, bus, wheelchair access)Δ

Transportation to and from Neonatal Intensive Care Unit (NICU)

Other Care

Anesthesia

Adaptive behavior treatment*

Allergy testing and treatment

Lung cancer screeningΔ

Counseling/interventions to quit smoking/using tobacco (smoking cessation)

Hearing (audiology) (e.g., exams, hearing aids* and cochlear implant therapy)

Hospice (facility and home)

Inhalation therapy

Medical nutrition therapy

Nutritional counseling

Occupational therapy

Pain management*

Physical therapy

Podiatry (foot) services

Speech therapy

Surgeries (e.g., general, bariatric, reconstructive and transplant)

TMJ treatment (Jaw pain or problems with jaw movement)

Additional Programs, Services and Rewards

Rewards for wellness

- Babies First® (rewards program)
- Kids First (rewards program)
- MyHealth (rewards program)

Text4Baby (pregnancy education texts)

Care management

CareSource24® – 24-Hour Nurse Advice Line

Behavioral health crisis line

CareSource mobile app

Disease management

Health and wellness education programs

CareSource Life Services®, including CareSource JobConnect™

Medication Therapy Management (MTM)

MyHealth online tool

myStrengthsm online mental health tool

BeMe Health (HHW ages 13 up to 18)

Personal Wellness and Responsibility Account (POWER Account) available only for certain HIP plans.

Δ Available only for certain HIP plans. Prior authorization may be required.

* Prior authorization (PA) may be needed for some of these services. PA means that CareSource must approve the service before you get it. Your provider will take care of this for you.

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