

Follow-Up to Make a Difference



Over 20 million Americans struggle with drug and alcohol use. Many end up in the emergency room (ER) for basic medical care or because of an overdose. Many never follow-up with their primary medical provider (PMP) or behavioral health provider.

Control Your Recovery

It doesn't matter how you get treatment. What matters is that you take the steps to stay connected. Treatment works. While it can take time, recovery is possible. One option is Medication Assisted Treatment (MAT). MAT helps people reduce their drug and alcohol cravings and dependency quickly. Treatments like MAT can help you get on a path to better health and well-being.

There is Help if You Need It

At CareSource, we care about you. We can help you see your PMP or behavioral health provider within two to seven days after your visit to the ER. Connecting with a provider can help you stay on track to better health. It can also help prevent future ER visits.

Here are other ways we can help you:

- Review the plan that you received when you were released from the ER
- Make sure you have the right forms for your follow-up visit
- Help you get a ride to your follow-up visit
- Make sure you have a second visit within 30 days
- Help you find a local treatment provider
- Link you to helpful groups like Alcoholics Anonymous, Alanon, Alateen or Narcotics Anonymous
- Talk through issues that keep you from focusing on your health (i.e., employment, housing, healthy food options, etc.)
- Go over your health benefits and covered care
- Help you sign up for our rewards programs
- Help you get started in the Care Management program
- Link you with a Peer Recovery Coach

We are here for you!

Member Services

1-844-607-2829

(1-800-743-3333 or 711)

Monday – Friday, 8 a.m. – 8 p.m.
Eastern Time

CareSource Addiction Hotline

1-833-674-6437

24 hours a day, 7 days a week

