



NETWORK *Notification*

Notice Date: June 27, 2022
To: Indiana Medicaid Providers
From: CareSource
Subject: RelyMD Telehealth Service Discontinued
Effective: July 1, 2022

Summary

As of July 1, 2022, RelyMD® is no longer a CareSource telehealth service provider, however, members will still have options available. Members can visit findadoctor.CareSource.com to find an Indiana provider that offers telehealth visit options or contact their primary medical provider (PMP).

Members may also contact the CareSource24® Nurse Advice Line. This service provides around-the-clock access to a caring and experienced staff of registered nurses. Members can call CareSource24 toll-free 24 hours a day, 7 days a week, 365 days a year at: **1-844-206-5947** (TTY: 1-800-743-3333 or 711).

Questions?

For questions, please call Provider Services at **1-844-607-2831**, Monday through Friday, 8a.m.-6p.m. Eastern time (ET).

IN-MED-P-1214633; Issued Date: 06/27/2022

OMPP Approved: 06/2022