



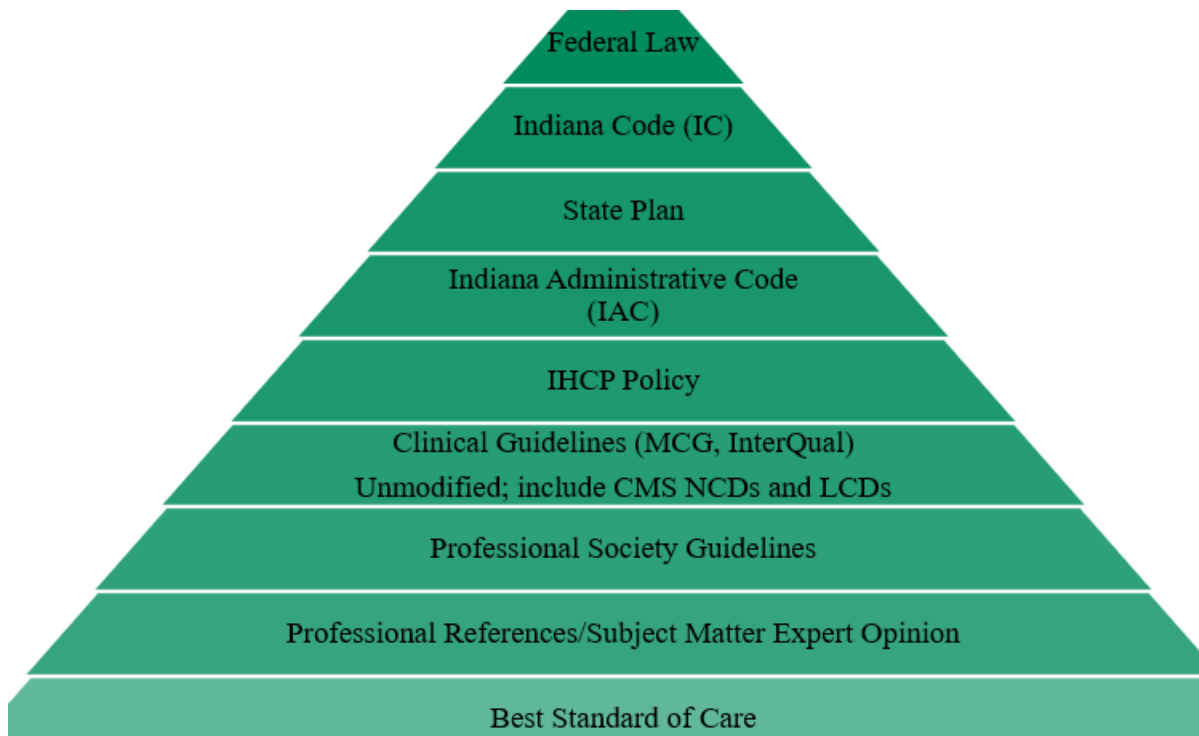
# NETWORK *Notification*

**Notice Date:** May 16, 2023  
**To:** Indiana Medicaid Providers  
**From:** CareSource  
**Subject:** Utilization Management Hierarchy  
**Effective Date:** April 1, 2023

---

## Summary

As of April 1, 2023, CareSource now follows the same utilization management (UM) hierarchy as Indiana Health Coverage Programs (IHCP) for Hoosier Healthwise (HHW) and Healthy Indiana Plan (HIP) members. The hierarchy is as follows:



## Impact

Beginning April 1, 2023, CareSource has removed UM Medicaid policies that were more restrictive than IHCP. CareSource utilizes the full suite of Milliman Care Guidelines (MCG) inclusive of Medicare national coverage determinations (NCDs) and Medicare local coverage determinations (LCDs). For areas not addressed by IHCP Policy or MCG guidelines, CareSource has established Medicaid policies. CareSource Medicaid Policies can be reviewed on our website at **CareSource.com** > Providers > [Provider Policies](#).

Please also visit our [Updates and Announcements](#) page for additional information regarding this change.

**Importance**

Please refer to IHCP Bulletin [BT2022117](#) to view the medical review criteria hierarchy.

**Questions**

Please contact your [Health Partner Engagement Specialist](#) with any questions regarding this policy.

IN-MED-P-1765856; Issued Date: 05/16/2023

OMPP Approved: 05/09/2023