



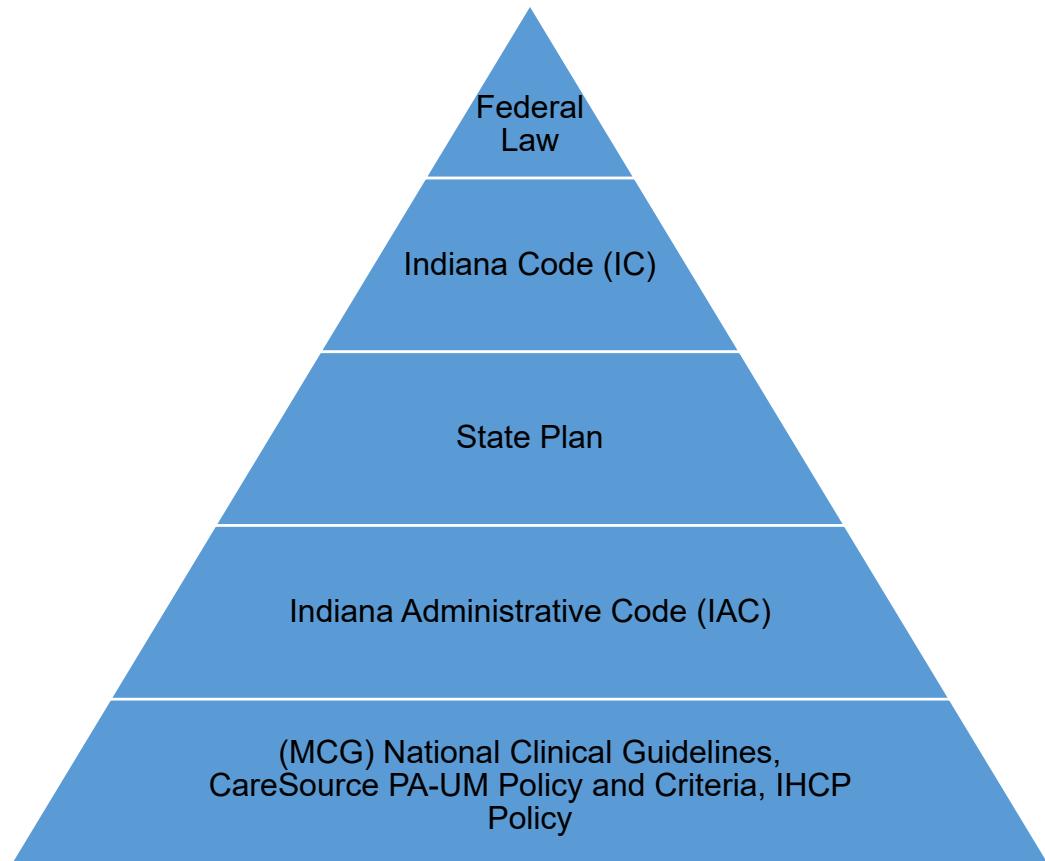
NETWORK Notification

Notice Date: January 12, 2026
To: Indiana Hoosier Healthwise and Healthy Indiana Plan Providers
From: CareSource
Subject: **Update: Utilization Management Hierarchy**
Effective Date: August 1, 2025

This notification is an update to the network notification posted on May 16, 2023.

Summary

Effective 08/01/2025, CareSource updated the utilization management (UM) hierarchy for Hoosier Healthwise (HHW) and Healthy Indiana Plan (HIP) members. The hierarchy has been updated as follows:



Impact

Effective 08/01/2025, CareSource updated the prior authorization (PA) and utilization management (UM) hierarchy per Indiana Health Coverage Programs (IHCP) guidelines. CareSource utilizes the full suite of Milliman Care Guidelines (MCG) inclusive of:

- Medicare national coverage determinations (NCDs) and Medicare local coverage determinations (LCDs)
- [CareSource derived UM PA policy and criteria](#)
- IHCP Policy and criteria

Importance

Please refer to [IHCP Bulletin BT2025102](#) to view the medical review criteria hierarchy.

Questions?

Please contact your [Health Partner Engagement Specialist](#) with any questions regarding this policy.