



NETWORK *Notification*

Notice Date: January 9, 2024
To: Indiana Medicaid Providers
From: CareSource
Subject: Prior Authorization Requests Missing Valid Diagnosis Codes

Summary

In alignment with the Centers for Medicare and Medicaid Services (CMS) billing guidelines, CareSource cannot accept non-billable diagnosis codes on any authorization requests.

Impact

We have seen an increase in the volume of requests that contain non-billable diagnosis codes that can lead to claim denials. To provide a streamlined approach for ensuring accurate claims adjudication, we will begin to reject prior authorization requests that do not contain valid, billable diagnosis codes.

For more information, please access the resources below:

- CMS [ICD Code Lists](#) webpage
- [Valid ICD-10 List](#)

Questions?

Please contact Provider Services at **1-844-607-2831**, Monday through Friday 8 a.m. to 6 p.m. Eastern Time (ET).

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OMPP Approved: 10/31/2023