



# NETWORK *Notification*

**Notice Date:** March 13, 2024  
**To:** Indiana Medicaid Providers  
**From:** CareSource  
**Subject:** Radiograph Benefit Reminder

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## Summary

CareSource continuously takes new opportunities to partner with our network of dental providers throughout the year. In doing so, CareSource would like to take this opportunity to remind our Health Partners of the radiograph dental benefit for Hoosier Healthwise and Healthy Indiana Plan members.

## Importance

In alignment with the Indiana Office of Medicaid Policy and Planning (OMPP) and 405 Indiana Administrative Code (IAC) 5-14-3(3), CareSource limits periapical x-rays to one first film (D0220) and seven additional films (D0230) **per member** every 12 months. It is extremely important that the provider checks to see if the patient has exhausted the D0220 benefit prior to sending in claims to avoid a denial for exceeding limitations on D0220 in a 12-month period. Providers are encouraged to verify patient history in the SkyGen portal before proceeding with any non-emergent treatment. The [SKYGEN web portal](#) features an online provider inquiry tool for real-time eligibility, claims, and authorization management electronically. We encourage you to enroll for electronic funds transfer (EFT) to ensure faster payment.

## Resources

[dental-services.pdf \(in.gov\)](#)

## Questions?

For questions, please contact Health Partner Services at <1-844-607-2831, Monday through Friday, 8 a.m. to 6 p.m. Eastern Time (ET).>

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OMPP Approved: 03/12/2024