



# NETWORK *Notification*

**Notice Date:** March 19, 2024  
**To:** Indiana Medicaid Providers  
**From:** CareSource  
**Subject:** Franciscan Health Network Exiting CareSource Medicaid

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## Summary

The Franciscan Health Network has chosen to exit our CareSource Medicaid products, Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW).

## Impact

The last day that CareSource members can receive services at Franciscan Health Network will be **April 15, 2024**, except for emergencies. All members assigned to a Franciscan primary medical provider (PMP) will be reassigned to other PMPs within the CareSource network. To locate in-network providers to refer members to:

1. Visit our website at [CareSource.com/Indiana](https://www.caresource.com/indiana) and click on the [Find a Doctor](#) link, or
2. Call Provider Services.

We are still working to come to a resolution with Franciscan and will notify you if anything changes. We appreciate your continued partnership and apologize any inconvenience this has caused your patients and staff.

## Questions?

If you have questions about this change or where to refer members to care please contact Provider Services at **1-844-607-2831**, Monday through Friday 8 a.m. to 6 p.m. Eastern Time (ET).

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