



NETWORK *Notification*

Notice Date: April 28, 2025
To: Indiana Medicaid Providers
From: CareSource
Subject: SUD Residential Treatment Providers and Follow-up After Hospitalization

Summary

Follow-up after hospitalization for mental illness assesses the percentage of inpatient discharges for a diagnosis of mental illness or intentional self-harm among patients ages six years of age and older that resulted in follow-up care with a health care provider within seven and 30-days.

Members who discharge from an inpatient facility often receive follow-up care in a substance use disorder (SUD) residential setting. It is important for these members to have timely evaluation to ensure progress made during the hospitalization is continued.

Importance

Research has shown that timely follow-up care for behavioral health-related hospitalizations and emergency department visits are associated with fewer hospital readmissions, increased medication adherence, decreased suicidal ideation, and stabilization.

We want to remind SUD residential providers that initial evaluations must be completed in person within seven days and follow-up evaluations at least every seven days during the residential stay by a physician, physician assistant, or advanced practice registered nurse (APRN). Follow-up face-to-face evaluations during the member's stay may be conducted through telemedicine, if necessary.

Also, as a reminder CareSource Care Management staff may contact you while a member is at your facility to coordinate care. Network providers are required to share relevant information with CareSource and other providers for purposes of care coordination in accordance with applicable state and federal law.

Disclosure of mental health records by the provider to CareSource and to the member's physician is permissible under the Health Insurance Portability and Accountability Act (HIPAA) and state law (IC 16-39-2-6(a)) without consent of the member for treatment, payment, and health care operations. However, consent from the member may be necessary for SUD records. The Member Consent and HIPAA Authorization Form is located here: [Member Consent and HIPAA Authorization Form](#).

NOTE: *SUD residential addiction treatment providers rendering services other than those included in the per diem payment associated with H2034 or H0010 must bill for those additional services using another, appropriate Indiana Health Coverage Program (IHCP)-enrolled provider type and specialty. For additional details, please consult with the IHCP Behavioral Health Services Mental Health and Addiction Provider Reference Module.*

If you need assistance connecting your patients to a provider upon discharge from your facility, please visit [Find a Doctor](#).

Questions?

For any questions, please contact a member of the Behavioral Health Clinical Team at Indiana_BH@CareSource.com.

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