



# NETWORK *Notification*

**Notice Date:** July 9, 2025  
**To:** Indiana Medicaid Providers  
**From:** CareSource  
**Subject:** Clarification of Usage of D8703 and D8704 Replacement of Lost or Broken Retainer Based on State Bulletin [BT202563](#)  
**Effective Date:** July 9, 2025

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## Summary

**Indiana Health Care Programs (IHCP)** does not reimburse for the initial set of maxillary and mandibular retainers as they are considered part of comprehensive orthodontic care. **IHCP** does not reimburse **BUT** does allow for one replacement of lost or broken retainer per arch per lifetime within 24 months of debanding within the parameters of comprehensive orthodontic care.

## Impact

When providing a replacement retainer for a member within 24 months of debanding, the appropriate code, either D8703 or D8704, should be submitted to indicate the arch the appliance is to replace. If, on submission, it satisfies the limitation requirement of one per arch per lifetime, it will be covered at \$0.00 per IHCP rule and becomes a part of patient record.

## Importance

This notification is intended to provide guidance as well as rationale for usage of coding for **D8703**—Replacement of lost or broken retainer—maxillary, and **D8704**—Replacement of lost or broken retainer mandibular within the context of orthodontic treatment for CareSource Medicaid members

## Questions?

For more information, please call Provider Services at **1-844-607-2831**, available Monday through Friday, 8 a.m. to 8 p.m. Eastern Time (ET)/7 a.m. to 7 p.m. Central Time (CT).

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