

# **HEDIS MEASURE**

Initiation and Engagement of Substance Use Disorder Treatment (IET)



#### Measure Overview

The National Committee for Quality Assurance (NCQA) Healthcare Effectiveness Data and Information Set (HEDIS) measure, Initiation and Engagement of Substance Use Disorder Treatment (IET), assesses the rate of initial engagement in substance use disorder (SUD) treatment. It measures the percentage of new SUD episodes that result in treatment initiation through an inpatient SUD admission, outpatient visit, intensive outpatient encounter, partial hospitalization, telehealth visit, or medication treatment within 14 days. It also measures the percentage of new SUD episodes that have evidence of treatment engagement within 34 days of initiation. For all initiation events except medication dispensing and administration events, initiation on the same day as the SUD episode date must be with different providers.

Providing holistic, patient-centered care and educating patients to engage in SUD treatment after diagnosis is recommended to ensure they are aware of their treatment options and are encouraged of their treatment options and are encouraged to take the necessary steps in their recovery. Timely access to SUD services increases the chance that the patient will engage in services when they demonstrate readiness.

### **Ways to Improve Measure Performance**

Educate the patient about the importance of initiating and remaining engaged in treatment because treatment works and recovery is possible.

Provide patient-centered care with evidence-based clinical practices.

Make outreach calls to patients to remind them of appointments.

Provide physical appointment cards to help patients remember appointments.

Conduct same-day assessments or allow walk-in assessments.

Centralize appointment scheduling and increase appointment availability.

Provide patient incentives for attending appointments, such as bus passes.

Simplify the intake process.



Improve the patient experience using tools such as satisfaction surveys.

Use correct HIPAA-compliant codes when billing for the initiation and engagement treatment. Please see page 2 of this document for a complete list of codes.

Promote transitions of care by addressing social drivers of health, and clinical needs such as severe mental illness (SMI) and access to medications that may be barriers to treatment and recovery.

Collaborate with CareSource on care coordination to connect the patients to additional services, such as transportation.

Obtain consent from the patient to coordinate care with other providers.

#### **CareSource Resources**

#### Care Management

CareSource provides extra help to patients with complex behavioral health conditions. We understand the continuum of care and the need for care coordination. Strong community relationships enable us to make referrals and connect health partners and patients to ancillary resources. Our goal is to simplify care and ensure greater access to the spectrum of behavioral health services.

Providers can refer patients for care management through the CareSource Provider Portal at **CareSource.com** > Providers > <u>Provider Portal Log-in</u> or by calling Member Services at **1-844-607-2829**.

CareSource also staffs a 24-hour nurse advice line, CareSource 24, with registered nurses who can help 24/7/365. Providers can refer patients to this phone number at **1-844-206-5947**.

In addition, CareSource offers a Behavioral Health Crisis Line at 1-833-674-6437 for patients to call and seek help.

Please visit CareSource.com or call Provider Services at 1-844-607-2831 for more information.

#### Substance Use Disorder Treatment Incentive

CareSource understands the importance of ensuring patients are engaged in treatment as soon as they receive an SUD diagnosis. We have established a rewards program for Healthy Indiana Plan (HIP) and adult Hoosier Healthwise (HHW) participants that incentivizes those who attend in-network Intensive Outpatient Program (IOP) sessions. Educating your HIP and adult HHW patients about this program and the resources available to support their recovery is a critical component to helping them receive the care they need and contributes to this measure. Patients can create a MyCareSource Rewards account to receive and track rewards for completing health milestones. Visit **CareSource.com** > Behavioral Health or call Provider Services at 1-844-607-2831 for more information on the program.

The IOP Rewards Program is available to HIP and HHW members 18 years and older with an SUD diagnosis.

## **Billing Codes for IET Measure**

#### **INDIVIDUAL CODES**

#### **BH Outpatient Visit**

**CPT Codes:** 98960-2, 99202-5, 99211-5, 99242-5, 99341, 99342, 99344, 99345, 99347-50, 99381-7, 99391-7, 99401, 99078, 99402, 99403, 99404, 99411, 99412, 99483, 99492, 99494, 99494, 99510

**HCPCS Codes:** G0155, G0176, G0177, G0409, G0512, G0463, H0002, H0004, H0031, H0034, H0036, H0037, H0039, H0040, H2000, H2010, H2011, H2013, H2014, H2015, H2016, H2017, H2018, H2019, H2020, T1015

**Revenue Codes:** 0510, 0513, 0515-7, 0519-21, 0522, 0523, 0526-8, 0529, 0900, 0902-4, 0911, 0914-6, 0917, 0919, 0982, 0983

**POS:** 49

#### **Substance Use Disorder Service**

**CPT Codes**: 99408-9

**HCPCS Codes:** G0396, G0397, G0443, H0001, H0005, H0007, H0015, H0016, H0022, H2035, H0047, H0050, H2036, T1006, T1012

**Revenue Codes:** 0944-0945

**UBREV: 0906** 

#### **Online Assessment**

**CPT Codes:** 98970-2, 98980-1, 99421-3, 99457-8, 98970-2, G0071,

G2010, G2012, G2250-2

**Telephone Visit Codes:** 98966-8, 99441-3

#### SUD Episodes in Alcohol Use Disorder/Cohort Naltrexone Injection

**HCPCS Code:** J2315, G2073

#### **COMBINATION CODES**

#### **Outpatient Visit, Visit Setting Unspecified**

**CPT Codes:** 90791-2, 90832-4, 90836-40, 90845, 90847, 90849, 90853, 90875, 90876, 99221-3, 99231-3, 99238-9, 99252-99255

With POS: 03, 05, 07, 09, 11-20, 22, 33, 50, 71, 72

# Non-Residential Substance Abuse Treatment Facility Visit, Visit Setting Unspecified

**CPT with CMHC POS: 57, 58** 

**OR** 

**CMHC Visit, Visit Setting Unspecified** 

**CPT with CMHC POS: 53** 

**Intensive Outpatient/Partial Hospitalization, Option 1** 

 $\textbf{HCPCS Codes:}\ H0035, H2012, S9480, G4010\text{-}11, H2001, S0201,$ 

S9484-5

**Revenue Codes:** 0905, 0907, 0912, 0913

**Visit Setting Unspecified Option 2** 

CPT Code with POS: 52

**Telehealth Visit/Visit Outpatient Setting Unspecified** 

CPT with Telehealth POS: 02, 10

**Alcohol Abuse and Dependence** 

For ICD-10: F.10.10-F10.29: G2073

**Opioid Abuse and Dependence** 

For ICD-10: F11.10-F11.29

Other Drug Abuse and Dependence

For ICD-10: F12.10, F19.29

**OUD Treatment:** G2086-7, G2067-G2077, G2080

Opioid Use Cohort Medication Administration: G2070, G2072, J0570, G2069, Q9991-2, GJ0572-5, H0033, J0571, G2068, G2079, H0020,

S0109, G2067, G2078, J2315

**Please note:** The codes in this document are serviced from the NCQA HEDIS Volume 2 Technical Specifications for Health Plans. These codes are examples of codes typically billed for this type of service and are subject to change. Submitting claims using these codes helps improve reporting of quality measure performance. Billing these codes does not guarantee payment.

Providers should check the Indiana Medicaid Fee Schedule prior to claim submission.





## References

"Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (IET)"

National Committee for Quality Assurance (NCQA)

www.ncqa.org/hedis/measures/initiation-and-engagement-of-alcohol-and-other-drug-abuse-or-dependence-treatment/

"Best Practices and Barrier to Engaging People with Substance Use Disorders in Treatment", U.S. Department of Health and Human Services (HHS) <a href="https://aspe.hhs.gov/sites/default/files/private/pdf/260791/BestSUD.pdf">https://aspe.hhs.gov/sites/default/files/private/pdf/260791/BestSUD.pdf</a>

"Key Substance Use and Mental Health Indicators in the United States: Results from the 2020 National Survey on Drug Use and Health",
Substance Abuse and Mental Health Services Administration (SAMHSA)

www.samhsa.gov/data/sites/default/files/reports/rpt35319/2020NSDUHFFR1PDFW102121.pdf?msclkid=edc68f25c19911ecab8fa044f1b9e381