



NETWORK *Notification*

Notice Date: November 12, 2025
To: Indiana Medicaid Providers
From: CareSource
Subject: Substance Use Disorders Best Practices

CareSource offers a benefit for Substance Use Disorder Inpatient and SUD Residential treatment for Hoosier Healthwise (HHW) and Healthy Indiana Plan (HIP) members.

The SUD Residential treatment benefit was added as part of the 1115 SUD Waiver approved by the Centers for Medicare and Medicaid Services (CMS), effective February 1, 2018.

Summary

We wanted to pass on some friendly reminders to our providers for eligible members.

- ✓ All inpatient and SUD Residential prior authorizations should be submitted on the Indiana Health Coverage Programs Prior Authorization Request Form¹.
- ✓ When checking the requested assignment category on the Prior Authorization Form, choose either "Inpatient" or "Residential." Do not check both.
- ✓ All discharge summaries for **both** Inpatient and SUD Residential levels of care should be faxed to <937-487-1664>. It is very important that we receive these so that we are aware of member discharge dates and for coordination of care.
- ✓ Initial evaluations for SUD Residential providers must be completed in person within seven calendar days and follow-up evaluations at least every seven days during a residential stay by a physician, physician assistant or advanced practice registered nurse (APRN). Follow-up face-to-face evaluations during a member's stay may be conducted through telemedicine, if necessary.
- ✓ CareSource Care Management staff may contact you while a member is at your facility to coordinate care. Network providers are required to share relevant information with CareSource and other providers for purposes of care coordination in accordance with applicable state and federal law.
- ✓ Care Management referrals should be sent through our Provider Portal [Indiana Provider Portal](#). Click Providers, then Care Management Referral. Referrals can also be made by calling 1-844-607-2829.

Questions?

For any questions, please contact a member of the Behavioral Health Clinical Team at Indiana_BH@CareSource.com.

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OMPP Approved: 11/04/2025

¹ <https://www.in.gov/medicaid/providers/provider-references/forms/> IHCP Residential/Inpatient SUD Treatment PA Request Form