



NETWORK *Notification*

Notice Date: December 11, 2025
To: Indiana Medicaid Providers
From: CareSource
Subject: Third Party Liability (TPL)

Summary

To ensure that state Medicaid programs, such as Hoosier Healthwise (HHW) and Healthy Indiana Plan (HIP), do not reimburse expenses covered by other sources, federal regulation (Code of Federal Regulations 42 CFR 433.139) establishes Medicaid as the payer of last resort.

Impact

When a provider determines that a member has an available TPL resource, the provider is required to bill that resource prior to billing CareSource. Providers may access information about CareSource members' other insurance resources through the CareSource Provider Portal.

Importance

If CareSource indicates that a member has TPL, and the provider submits the claim to CareSource without documentation that the third-party resource was billed, federal regulations (with a few exceptions, as described in the Indiana Health Coverage Programs [IHCP] TPL Provider Reference Modules) require that the claim be denied. To resolve a claim denial due to TPL, please submit a corrected claim, including the primary insurance explanation of payment, to CareSource within the timely filing guidelines.

Questions?

Providers may contact Provider Services at **1-844-607-2831** for further information regarding TPL and how to register or how to navigate the CareSource Provider Portal. Provider Services is available Monday through Friday, 8 a.m. to 8 p.m. Eastern Time (ET)/7 a.m. to 7 p.m. Central Time (CT).

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