CareSource | NETWORK Notification

Notice Date: December 26, 2025
To: Indiana Medicaid Providers
From: CareSource
Subject: Urgent Medical Device Correction – FreeStyle Libre 3 and FreeStyle Libre 3 Plus Sensors

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Summary

The Food and Drug Administration (FDA) issued an early alert for FreeStyle Libre 3 and FreeStyle Libre 3 Plus sensors due to incorrect low glucose readings. Recent reports indicate that certain sensors may provide inaccurate low glucose readings, leading to inappropriate treatment decisions and serious health risks to patients.

Please inform your patients of this issue and direct them to www.FreeStyleCheck.com to confirm if their sensor is impacted and request a replacement.

Use of impacted sensors should be immediately discontinued.

Questions

For more information, please visit the Food and Drug Administration (FDA) or FreeStyle Libre website.

You may also call the CareSource Pharmacy Department at **1-844-607-2831**. The pharmacy department is open Monday through Friday, 7 a.m. to 7 p.m., Eastern Time (ET).

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