



NETWORK *Notification*

Notice Date: April 10, 2026
To: Indiana Medicaid Providers
From: CareSource
Subject: Franciscan Health Network/Franciscan Alliance Exiting CareSource Medicaid
Effective Date: May 31, 2026

Summary

CareSource and the Franciscan Health Network/Franciscan Alliance have made the decision to part ways for our Indiana Medicaid products, Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW).

Impact

The last day that CareSource members can receive services through Franciscan Health Network/Franciscan Alliance will be May 31, 2026, except for emergencies. All members assigned to a Franciscan primary medical provider (PMP) will be reassigned to other PMPs within the CareSource network. To locate in-network providers to refer members to:

1. Visit our website at [CareSource.com/Indiana](https://www.caresource.com/indiana) and click on the "Find a Doctor" link or
2. Call Member Services at [1-844-607-2829](tel:1-844-607-2829) (TTY: **1-800-743-3333 or 711**) Monday through Friday, 8 a.m. to 8 p.m., Eastern Time (ET)/7 a.m. to 7 p.m., Central Time (CT).

We appreciate your continued partnership and apologize for any inconvenience this may cause your patients and staff.

Questions?

If you have questions about this change or where to refer members to care please contact Provider Services at **1-844-607-2831**, Monday through Friday, 8 a.m. to 8 p.m. ET/7 a.m. to 7 p.m. CT.