



COMMUNICATING WITH CARESOURCE INDIANA MEDICAID



Phone Numbers

Provider Services	1-844-607-2831
Prior Authorizations Medical	1-844-607-2831
Prior Authorizations Pharmacy	1-844-607-2831
Claims Inquiries	1-844-607-2831
Credentialing	1-844-607-2831
Member Services	1-844-607-2829
24-Hour Nurse Advice Line	1-844-206-5947
Fraud, Waste, and Abuse	1-844-415-1272
TTY for the Hearing Impaired	1-800-743-3333 or 711
Care Management	1-844-607-2829

Fax Numbers

Fraud, Waste, and Abuse	1-800-418-0248
Medical Prior Authorization	1-844-432-8924
Pharmacy Prior Authorization	1-866-930-0019
Care Management Referral	1-844-417-6263
Contract Implementation	1-937-396-3632
Provider Maintenance	1-937-396-3076

Web Links and Email Addresses

Website	CareSource.com/in/providers/medicaid/
Provider Portal	ProviderPortal.CareSource.com/IN
Provider Demographic Changes	ProviderMaintenance@CareSource.com
Learning Management System	healthplanresources.com/learn