



NETWORK *Notification*

Notice Date: September 24, 2021
To: Indiana Providers
From: CareSource
Subject: Coordination of Care Exchange of Information Form

Summary

Your partnership is important to us, and we strive to ensure you are aware of the latest updates to our tools and resources. This network notification highlights our [Coordination of Healthcare Exchange of Information Form](#).

For safe and effective coordination of care between primary medical care providers (PMPs) and behavioral health (BH) specialists, it's important for patient information to be shared between practitioners. Across provider types, PMPs and specialists value certain key information. PMPs prioritize treatment plans, diagnosis, medications, and adherence to medication information. BH providers prioritize family engagement, adherence to appointments and medication information. Understanding this, practitioners can conscientiously share information that is most relevant to the providers with whom they are communicating. The goal in provider communication is thorough and timely sharing of patient information, which is essential to addressing patients' care plan needs and supporting positive health outcomes.

CareSource provides a [Coordination of Healthcare Exchange of Information Form](#) to help facilitate referrals and information exchange between PMPs and BH specialists. Please visit **CareSource.com** > Provider > [Forms](#) to access the form (Use web drop-down to navigate to the correct plan page). We encourage you to use this form when exchanging information between providers.

CareSource has case managers available to assist with coordination of care. Please return a copy of the form via fax to 937-396-3964 or email Indiana_BH@caresource.com and a case manager will assist with care coordination efforts.

Impact

Coordination of care improves outcomes for your patients and strengthens the relationship with their medical team. It reduces costs, prevents duplicative services and medication interactions, provides clarity around referrals to specialists, eliminates fragmented care, and provides a more holistic model of care.

Questions?

If you are unable to locate the Coordination of Healthcare Exchange of Information Form, please call the CareSource Provider Services Department at **1-866-286-9949** for assistance.

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