



NETWORK *Notification*

Notice Date: November 15, 2021
To: Indiana Providers
From: CareSource
Subject: National Drug Code Billing Reminder

Summary

CareSource would like to remind providers of correct coding when submitting claims for reimbursement. Pharmaceuticals requiring a National Drug Code (NDC) on the claims must use 11 digits on the claim.

Impact

The NDC must be configured as 11 digits, using what is referred to as a "5-4-2" format. If the product label displays a NDC with fewer than 11 digits, a zero must be added at the beginning of the appropriate segment to achieve the 5-4-2 format. Hyphens and spaces are omitted when submitting the NDC on a claim. For example, if a package displays a NDC as 12345-1234-1, a zero must be added to the beginning of the third segment to create a 11-digit NDC as follows: 12345123401.

Please also be sure to include the appropriate NDC unit-of-measure qualifier: F2 – International Unit; GR – Gram; ME – Milligram; ML – Milliliter; UN – Unit.

Questions?

For questions about claims submitted, please contact your [Provider Engagement Specialist](#) or Provider Services at <1-844-607-2831>.

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