

**RENEW YOUR  
HEALTH PLAN  
BENEFITS!**

A close-up photograph of a woman with dark curly hair smiling warmly while holding a baby. The baby is wrapped in a bright yellow, textured blanket and is looking towards the camera with a happy expression. The background is softly blurred, suggesting an outdoor setting with trees.

  
*CareSource*<sup>®</sup>

# ACT NOW

## TO KEEP YOUR CARESOURCE HEALTH CARE COVERAGE!

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Our records show that it may be time for you or a member of your household to renew your health benefits. If you don't take action, you could lose your health care coverage.

### DO YOU NEED TO RENEW YOUR BENEFITS?

If you have received a **renewal form** from the state, the form will indicate what action is required. If you are unsure, visit the Indiana Family & Social Services Benefits Portal at: [FSSABenefits.IN.gov](https://FSSABenefits.IN.gov) or call 1-800-403-0864 and select option 1.

You can renew one of the following ways:



**By Mail.** Fill out the renewal forms. Please include any additional information the state has requested.



**In Person.** Visit your local Division of Family Resources (DFR). Find the office nearest you at [www.in.gov/fssa/dfr/2999.htm](https://www.in.gov/fssa/dfr/2999.htm). Turn in your completed renewal form and any other requested information at your local DFR.

Please note that CareSource cannot renew your benefits. It must be done through Indiana's DFR using one of the ways listed above. Have questions? Call DFR at **1-800-403-0864**.

### TRANSPORTATION (RIDES)

HIP Plus, HIP Maternity, HIP Basic, HHW Package and HIP State Plus/Basic plans include transportation (ride) benefits. This includes rides to your local DFR office. They can provide you with new copies of your renewal packet if needed.

Please call **1-844-607-2829** (1-800-743-3333 or 711) to arrange a ride at least two business days before your appointment.

*Thank you.*

We are happy to have you as a CareSource member.





CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请拨打您的会员 ID 卡上的会员服务电话号码。

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