

# HEALTH CARE WITH HEART<sup>®</sup>

FAMILY OF PLANS



  
*CareSource*<sup>®</sup>



## WHO WE ARE

CareSource is a leading nonprofit health insurance company with over 30 years of experience. Our mission is to make a lasting difference in our members' lives by improving their health and well-being.

\* Based on members enrolled in all CareSource product lines across all service areas.

## OUR PLANS

CareSource offers Healthy Indiana Plan (HIP), Hoosier Healthwise (HHW), Marketplace and Dual Eligible (Medicare + Medicaid) health plans. We provide health care to more than 2 million members\* and offer benefits that provide a lifetime of care.

We care about you and your health. We'd love to have you join our family of plans.

# HEALTHY INDIANA PLAN (HIP) AND HOOSIER HEALTHWISE (HHW)

In addition to the essential health benefits provided with most HIP and HHW plans, CareSource provides extra benefits like:

-  **Low-cost or no-cost prescription drugs**
-  **Telemedicine** allows you to talk to a doctor using your smartphone or computer
-  **Reward programs** including Babies First®, Kids First and MyHealth Rewards
-  **CareSource24®**, our team of nurses who can answer health questions 24/7/365
-  **CareSource JobConnect™**, life coaches who help educate and guide. The program also provides rides to and from coaching and training sessions.
-  **Transportation** to and from doctor visits, pharmacies, foodbanks, grocery stores, redetermination appointments, and Women, Infants, and Children (WIC) offices
-  **A disease management program** that includes health and education resources to help members manage their chronic health conditions
-  **Local care managers** to coordinate your health care needs and help connect you to community resources

## HIP

CareSource provides health care coverage for eligible Hoosiers between ages 19 and 64 who meet certain eligibility requirements.

All HIP plans cover essential health benefits. All HIP plans, except HIP Basic, also have vision, dental and chiropractic coverage.

## HHW

Hoosier Healthwise (HHW) is Indiana's health care program for children up to age 19 and some pregnant women.

HHW offers all state plan benefits and has vision and dental coverage.

-  **Online behavioral health resources** that support the health of mind, body and spirit through self-guided modules and printable materials
-  **CareSource Re-Entry Program™** assists returning citizens joining society after incarceration
-  **Nurse-Family Partnership** assists in providing first-time moms with trusted in-home support from registered nurses
-  **Driver's License Reinstatement** benefit helps members reinstate their driver's license in the event of a lapse, suspension or revocation
-  Providing mothers of neonatal intensive care unit (NICU) babies with **free baby scales**

**To learn more about the benefits CareSource offers for HIP and HHW, and if your plan offers certain benefits:**

**CALL: 1-844-607-2829 (TTY: 711)**

8 a.m. to 8 p.m., Eastern Time, Monday – Friday

**VISIT: [CareSource.com/HIP](https://www.caresource.com/HIP)**

# MARKETPLACE

If you don't qualify for Medicare or Medicaid, CareSource offers affordable ACA-compliant health insurance coverage with access to potential savings from the government to help reduce your overall costs.

Our Marketplace plans offer coverage for you and/or your family for all essential health benefits, individuals with pre-existing conditions, and no annual or lifetime dollar limits for all essential health benefits. Some of our benefits and services include:



**Low monthly premiums and plan options** to balance premium and benefit cost



**Free preventive and wellness services**



**Pediatric services**, including dental and vision for kids



Flexible & cost-effective alternatives to **accessing health care benefits:**

Convenient access to care at retail clinics in your neighborhood

\$0 telehealth visits with licensed physicians who can consult, diagnose and prescribe medications by phone or video for short-term illness, medical concerns and behavioral health issues

Mail order or retail generic pharmacy with limits up to a 90-day supply



**Health and well-being services**, including 24-hour nurse line, wellness advocates, incentive programs, specialty care teams and other innovative support like our MyHealth and myStrengthSM tools



**Affordable optional adult dental, vision and fitness benefits:**

Dental: \$1,000 annual allowance with \$0 preventive/diagnostic and coverage for restorative services (fillings, extractions, root canals, dentures and crowns)

Vision: Exams plus \$250 annual allowance on glasses/contacts and more!

Fitness: Membership to a network of fitness centers and gyms, home fitness options with some including a wearable device (e.g., Fitbit®), digital workouts and lifestyle coaching



**MyHealth Rewards** program offers up to \$65 in incentives for completing wellness activities

**To learn more about CareSource's Marketplace plans, benefits and availability:**

**CALL: 1-844-539-1733 (TTY: 711)**

**VISIT: [CareSource.com/Marketplace](https://www.caresource.com/Marketplace)**

CareSource is a Qualified Health Plan offered through the  Health Insurance Marketplace

# DUAL ELIGIBLE (MEDICARE + MEDICAID)

CareSource offers a Medicare plan just for those who qualify for Medicare Parts A & B and full Medicaid benefits (QMB, QMB+ and Full Benefit Dual Eligible). It's called CareSource Dual Advantage™ (HMO D-SNP).

CareSource Dual Advantage covers all Original Medicare-covered services like doctor, hospital, emergency and preventive services, but also includes many extras – all at no cost to you!



**Up to \$310 quarterly over-the-counter (OTC) pharmacy allowance**



**Up to \$3,000 allowance for comprehensive and preventive dental care** including inlays, outlays and crowns



**60 one-way trips** (or 30 round trips)



**Two meals per day** for 14 days after a hospital stay



**Up to \$300 allowance for glasses or contacts**



**Telehealth** allows you to talk to a doctor 24/7/365 using your smartphone or computer



**Routine hearing test and one hearing aid per ear per year** (\$1,000 annual max per ear)



**Fitness benefit** with access for you and a caregiver to local participating fitness centers or YMCAs OR your choice of home fitness kits (some kits include a Fitbit® or Garmin® Wearable Fitness Tracker)



**BrainHQ®** online brain health improvement tool



**My CareSource Rewards** offers members incentives for completing wellness activities

**To learn more about the Medicare plans and benefits CareSource offers in your area:**

**CALL: 1-844-607-2830 (TTY: 711)**

8 a.m. – 8 p.m., seven days a week from Oct. 1 – Mar. 31 and Monday through Friday the rest of the year.

**VISIT: [CareSource.com/DSNP](https://www.caresource.com/DSNP)**

Benefits/allowances may vary by service area. Ask an agent for details.

\*The benefits mentioned are part of a special supplemental program for the chronically ill. Not all members qualify.

Exclusions and limitations apply. Covered services and benefits may change and vary by product and plan. Only eligible individuals may qualify for enrollment in certain plans, products, and programs. CareSource's provider network may change and varies by product and plan. Health and life services may not be available in all markets.

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status, or public assistance status.

## Medicaid

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-475-3163 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-475-3163 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-475-3163 (TTY: 711)。

## Marketplace

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, llame al 1-800-479-9502 (TTY: 711).

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请致电 1-800-479-9502 (TTY: 711)。

## Medicare

CareSource is an HMO with a Medicare contract. Enrollment in CareSource depends on contract renewal.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问，您有权 免费获得以您的语言提供的帮助和信息。如果您需要与一位翻译交谈，请拨打您的会员 ID 卡上的会员服务电话号码。

**YES! I want information on CareSource. There is no charge to send this back to us.**

I would like to learn more about the following plan:

MEDICARE  OTHER

First Name

Last Name

Address

City

County

State

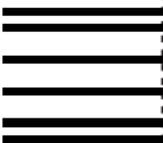
Zip Code

Phone

Email

I grant permission for a licensed sales agent to contact me.

By returning this card, you authorize a CareSource associate/contracted agent to call you now or during the next enrollment period when benefit information is available. Providing your phone number means you agree to receive telemarketing calls from us using an automatic or prerecorded dialing system.



**BUSINESS REPLY MAIL**  
FIRST-CLASS MAIL PERMIT NO. 817 DAYTON, OH

POSTAGE WILL BE PAID BY ADDRESSEE

CARESOURCE  
PO BOX 44242  
INDIANAPOLIS IN 46209-4428

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

