HEALTH CARE WITH HEART® FAMILY OF PLANS







WHO WE ARE

CareSource is a leading nonprofit health insurance company with over 30 years of experience. Our mission is to make a lasting difference in our members' lives by improving their health and well-being.

OUR PLANS

CareSource offers Healthy Indiana Plan (HIP), Hoosier Healthwise (HHW), Marketplace and Dual Advantage health plans. We provide health care to almost 2 million members* and offer benefits that provide a lifetime of care.

We care about you and your health. We'd love to have you join our family of plans.

HEALTHY INDIANA PLAN (HIP) ND) HOOSER HEALTHWISE (HHW)

In addition to the essential health benefits provided with most HIP and HHW plans, CareSource provides extra benefits like:

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Low-cost or no-cost prescription drugs



Telehealth allows you to talk to a doctor 24/7/365 using your smartphone or computer

Reward programs including Babies $\langle \bigcirc \rangle$ First[®], Kids First, MyHealth Rewards and My CareSource Rewards

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CareSource24[®], our team of nurses who can answer health questions 24/7/365



CareSource JobConnect[™], life coaches who help educate and guide. The program also provides rides to and from coaching and training sessions



Transportation to and from doctor visits, pharmacies, redetermination appointments and Women, Infants, and Children (WIC) offices

A disease management program 1 that includes health and education resources to help members manage their chronic health conditions

Local care managers to coordinate QQ your health care needs and help connect you to community resources

HIP

CareSource provides health care coverage for eligible Hoosiers between ages 19 and 64 who meet certain eligibility requirements.

All HIP plans cover essential health benefits. All HIP plans, except HIP Basic, also have vision, dental and chiropractic coverage.

HHW

Hoosier Healthwise (HHW) is Indiana's health care program for children up to age 19 and some pregnant women.

HHW offers all state plan benefits and has vision and dental coverage.



Online behavioral health resources that support the health of mind, body and spirit through self-guided modules and printable materials



CareSource Re-Entry Program[™] assists returning citizens joining society after incarceration



- Nurse-Family Partnership assists low-income, pregnant mothers by arranging home visits from registered nurses
- Driver's License Reinstatement benefit helps members reinstate their driver's license in the event of a lapse, suspension or revocation
- Providing mothers of neonatal $(\mathbf{\hat{\cdot}})$ intensive care unit (NICU) babies with free baby scales

To learn more about the benefits CareSource offers for HIP and HHW and if your plan offers certain benefits:

CALL: 1-844-607-2829 (TTY: 711) VISIT: CareSource.com/HIP

MARKETPLACE

If you don't qualify for Medicare or Medicaid, CareSource offers affordable ACA-compliant health insurance coverage with access to potential savings from the government to help reduce your overall costs.

Our Marketplace plans offer coverage for you and/or your family for all essential health benefits, individuals with pre-existing conditions, and no annual or lifetime dollar limits for all essential health benefits. Some of our benefits and services include:

- S Low monthly premiums
 - Prescription drug coverage
- $\delta \bigcirc$ Free preventive and wellness services
 - **Coverage** for pre-existing conditions
- Maternity and newborn care
- Pediatric services, including dental and vision for kids
- Mental health and substance use disorder services
- Convenient access to care at retail clinics in your neighborhood

Telehealth allows you to talk to a doctor 24/7/365 using your phone or computer

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Optional adult dental, vision and fitness benefits available

To learn more about the Marketplace benefits CareSource offers, if you might qualify for government savings and find out if a CareSource Marketplace plan is available in your county:

CALL: 1-844-539-1733 (TTY: 711)

VISIT: CareSource.com/Marketplace

CareSource is a Qualified Health Plan offered through the Health Insurance Marketplace

Exclusions and limitations apply. Covered services and benefits may change and vary by product and plan. Only eligible individuals may qualify for enrollment in certain plans, products, and programs. CareSource's provider network may change and varies by product and plan.

CareSource complies with applicable state and federal civil rights laws and does not discriminate on the basis of age, gender, gender identity, color, race, disability, national origin, marital status, sexual preference, religious affiliation, health status or public assistance status.

MEDICARE

CareSource offers a Medicare Advantage plan just for those who qualify for Medicare Parts A & B and full Medicaid benefits (QMB, QMB+ and Full Benefit Dual Eligible). It's called CareSource Dual Advantage[™] (HMO D-SNP).

CareSource Dual Advantage covers all Original Medicare-covered services like doctor, hospital, emergency and preventive services, but also includes great extras – all at no cost to you!

- Up to \$325 quarterly over-the-counter (OTC) pharmacy allowance
- Up to \$3,000 allowance for comprehensive and preventive dental care including inlays, outlays and crowns
- 60 one-way trips (or 30 round trips) to medical appointments
- Two meals per day for two weeks after a hospital stay
- O Up to \$300 allowance for glasses or contacts
- Telehealth allows you to talk to a doctor 24/7/365 using your smartphone or computer
- Routine hearing test and one hearing aid per ear per year (\$1,000 annual max per ear)





Fitness benefit with access for you and a caregiver to local participating fitness centers or YMCAs *OR* your choice of home fitness kits



BrainHQ[®] online brain health improvement tool

To learn more about the Medicare plans and benefits CareSource offers in your area:

CALL: 1-844-818-4469 (TTY: 711) 8 a.m. – 8 p.m., seven days a week from Oct. 1 – Mar. 31 and Monday through Friday the rest of the year.

VISIT: CareSource.com/DSNP

Exclusions and limitations apply. Covered services and benefits may change and vary by product and plan. Only eligible individuals may qualify for enrollment in certain plans, products and programs. CareSource's provider network may change and varies by product and plan.

*Based on members enrolled in all CareSource product lines across all service areas.

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Medicaid

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-475-3163 (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-475-3163 (TTY: 711).

注意:如果您使用繁體中文,您可以免費獲得語 言援助服務。請致電1-855-475-3163 (TTY: 711).

Marketplace

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, llame al 1-800-479-9502 (TTY: 711).

如果您或者您在帮助的人对 CareSource 存有 疑问,您有权 免费获得以您的语言提供的帮助 和信息。 如果您需要与一 位翻译交谈,请致电 1-800-479-9502 (TTY: 711).

Medicare Advantage

CareSource is an HMO with a Medicare contract. Enrollment in CareSource depends on contract renewal.

Si usted o alguien a quien ayuda tienen preguntas sobre CareSource, tiene derecho a recibir esta información y ayuda en su propio idioma sin costo. Para hablar con un intérprete, Por favor, llame al número de Servicios para Afiliados que figura en su tarjeta de identificación.

如果您或者您在帮助的人对 CareSource 存有疑问, 您有权 免费获得以您的语言提供的帮助和 信息。 如果您需要与一 位翻译交谈,请拨打您 的会员 ID 卡上的会员服务电话号码。

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