



NETWORK *Notification*

Notice Date: December 10, 2021
To: Indiana Marketplace and MA/D-SNP Providers
From: CareSource
Subject: Prior Authorization Requirement for Non-Participating Laboratory Services
Effective Date: January 10, 2022

Summary

Effective Jan. 10, 2022, CareSource will enforce our prior authorization requirement for non-participating laboratories.

Impact

Independent freestanding laboratories, billing with place of service (POS) 81 on a professional claim (CMS-1500), will be denied for a lack of authorization due to the non-participating status of the laboratory. Out-of-network laboratories may request an authorization which must be submitted prior to testing being performed.

Claims will receive denials for no prior authorization if an approved authorization was not obtained prior to services being rendered. Disputes submitted without an authorization will uphold the claim denial. As a reminder, requests for authorization cannot be submitted as a claim dispute or appeal.

We are providing this notice to allow non-participating laboratories to either contract with CareSource as a participating provider or consider referrals from contracted CareSource providers for a CareSource member's tests.

You can find the process for contracting at our [Become a Participating Provider](#) page.

Questions?

If you have questions, please contact CareSource's Provider Services from Monday through Friday, 8 a.m. to 6 p.m. EST at the following numbers:

- Marketplace: **1-866-286-9949**
- Medicare Advantage: **1-844-679-7865**
- Dual Advantage: **1-833-230-2176**

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