

NETWORK Notification

Notice Date: February 20, 2023

To: Indiana Marketplace and Indiana D-SNP Providers

From: CareSource

Subject: Cultural Intelligence Webinar Series

Summary

CareSource is partnering with Aspire Indiana Health to offer a cultural intelligence webinar series featuring Dr. Gina Forrest, Chief Culture Officer (CCO). The webinar series will increase awareness and knowledge of health disparities in various communities and examine current policies and procedures to ensure inclusivity to decrease and eliminate health inequities.

Impact

These webinars will be live and offered to our network providers for **FREE**. They will also be recorded and available on-demand. To access an overview, visit the <u>Training and Events page</u>.

Please join us on the first Thursday of each month from 12:00 p.m. to 1:00 p.m. Eastern Time (ET) beginning March 2, 2023. Providers can use the following link for webinar access https://iu.zoom.us/j/88553862709.

Following the presentation, we ask that you complete a survey using this link and tell us what you think: https://iu.co1.qualtrics.com/jfe/form/SV 7QASMQ2Fb9bRALs.

Webinar Series Topics and Schedule		
Date	Topic	
Mar. 2, 2023	Diversity, Equity, Inclusion, and Cultural Awareness	
Apr. 6, 2023	Inclusive vs. Exclusive Language	
May 4, 2023	Bias, Perception & Microaggressions	
June 1, 2023	Medical Mistrust & Distrust: How This Impacts the Health of Our Communities	

July 6, 2023	Health Inequities: Asian Communities	
Aug 3, 2023	Health Inequities: Black Communities	
Sept. 7, 2023	Health Inequities: Hispanic & Latinx Communities	
Oct. 5, 2023	Health Inequities: Native American Communities	
Nov. 2, 2023	Health Inequities: Living with Disabilities	
Dec. 7, 2023	Health Inequities: Gender Part 1 and Part 2	
Jan. 4, 2024	Health Inequities: Rural Communities	
Feb. 1, 2024	Health Inequities: Aging, birth to 18 and Aging +60 years	
Mar. 7, 2024	Health Inequities: Religious Communities	

Importance

Dr. Forrest is a veteran educator, trainer, researcher, and thought leader who has been focusing on inclusivity issues for many years. She previously served as Chief Diversity Officer at the Indiana Supreme Court and lecturer of Workforce Development and Community Engagement at Indiana University. She also has experience as a clinic manager and health educator. For more information about Dr. Forrest, please visit https://www.aspireindiana.org/blog-post/forrest-joins-aspire-as-chief-culture-officer.

Questions

For any questions regarding the webinar series, please contact the Behavioral Health Clinical Team at lndiana_BH@CareSource.com. You can also contact Provider Services via email at lndiana_BH@CareSource.com. You can also contact Provider Services via email at ln_Provider_Relations@CareSource.com or over the phone at the number below:



Indiana Market	Phone Number
D-SNP	1-833-230-2176
Marketplace	1-866-286-9949

Aspire Indiana Health has applied to Indiana Professional Licensing (IPL) to offer Continuing Educational Units and is awaiting approval at this time.

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