



NETWORK *Notification*

Notice Date: January 17, 2025
To: Indiana Marketplace and Medicaid Providers
From: CareSource
Subject: Updating Demographics

Summary

Accurate provider data is crucial to providing high-quality health care services for our members. Changing office locations or phone numbers, adding/terminating a provider, changing/adding specialties at a location, and/or closing a location are all reasons to notify CareSource.

For Indiana Medicaid providers – submit your information to the Office of Medicaid Policy and Planning (OMPP) first, and then submit updates to CareSource.

You will find that we have added pop-ups in the [provider portal](#) and select pages on [CareSource.com](#) to remind you to check and update your information.

Impact

Ensure your claims and prior authorization requests process without delay by reviewing and updating your information on file. Visit the [Provider Maintenance](#) page, and select your plan type and state. Then follow the instructions on the page.

Importance

Accurate information ensures that our members can locate you in our [Find-A-Doctor](#) search tool, our Care Managers are able to contact you and other providers can view your location and specialty for referrals.

Questions?

Call Health Partner Services at the appropriate number below for additional information.

- Marketplace: **1-833-230-2101**, available Monday through Friday from 7 a.m. Central Time (CT)/8 a.m. Eastern Time (ET) to 5 p.m. CT/6 p.m. ET
- Medicaid: **1-855-202-1058**, available Monday through Friday from 7 a.m. CT/8 a.m. ET to 7 p.m. CT/8 p.m. ET

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