



NETWORK *Notification*

Notice Date: May 27, 2021
To: Indiana Providers
From: CareSource
Subject: Introducing Virtual New Provider Orientation Webinars

Summary

The Health Partnerships team is excited to announce a Virtual New Provider Orientation for our network providers. While we are hopeful that face-to-face visits in your office will resume later this year, this alternative offers an opportunity for provider offices to learn about CareSource as well as meet with the CareSource provider team. Each session will walk through the orientation, current updates, and will be followed by a live question and answer segment.

The intended audience for this event is newly contracted providers, providers wanting a refresher on CareSource policy, and anyone from revenue cycle, contracting, credentialing, clinical operations, quality, or the administrative staff.

Details

- **Who:** Newly contracted Indiana health partners serving HIP, Hoosier Healthwise, Marketplace, Medicare Advantage and D-SNP members as well as providers wanting a refresher on CareSource procedures
- **What:** Virtual New Provider Orientation
- **When:** There will be two upcoming dates available.
 - June 17 (9:30 a.m.-11:00 a.m. and 1:30 p.m. to 3:00 p.m.)
 - June 23 (9:30 a.m.-11:00 a.m. and 2:30 p.m. to 4:00 p.m.)
- **How:** Register through your health partner engagement specialist, or by emailing your information and preferred date to: IN.Provider.Relations@caresource.com

Questions?

If you have questions about the meeting or would like to ask questions, please contact your health partner engagement specialist. If you do not know who your representative is, please access the [Indiana provider representative map](#). As a reminder, we cannot share personal health information (PHI) or individual claim details during this meeting. However, a health partner engagement specialist will be available to follow up immediately after.

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