



Network Notification

Notice Date: February 23, 2018
To: Indiana HHW and HIP Health Partners
From: CareSource®
Subject: Updates to Healthy Indiana Plan Coverage
Effective Date: February 1, 2018

Effective Feb. 1, 2018, CareSource implemented the following changes to Healthy Indiana Plan (HIP) coverage.

Emergent care copay

Currently, HIP members must pay an \$8 copayment for an initial non-emergency emergency room (ER) visit and a \$25 copayment for each subsequent non-emergent ER visit. Starting Feb. 1, the copay will change. Members will have an \$8 copay for every non-emergent ER visit.

Health incentive initiative

Starting Feb. 1, CareSource members will be able to earn more each year in rewards for completing health management activities. CareSource will offer incentives for our members to participate in online education, self-management and health coaching activities. These foster an understanding of the disease process, knowledge of comorbidities, importance of prescribed medication and monitoring of signs and symptoms indicating a need for intervention. Such awareness can lead to reduction in emergency department visits and hospitalizations among the targeted populations.

Some rewards are open to everyone who completes certain preventive health activities, like getting a flu shot or an annual check-up. Other rewards are for those who qualify, such as A1C tests for those with diabetes or mammograms for women.

Chronic disease management incentives

There will be reward activities for members with certain ongoing medical conditions, like:

- ADHD
- Asthma
- Chronic kidney disease
- Chronic obstructive pulmonary disease
- Congestive heart failure
- Coronary artery disease
- Depression
- Diabetes
- Hepatitis
- HIV
- Pregnancy

For members with qualifying diagnoses, CareSource calculates rewards through medical and pharmacy claims, MyHealth (an online self-management wellness tool) or CareSource records.

Tobacco cessation

Effective Feb. 1, 2018, HIP members who have self-identified as a tobacco user, have 12 months of HIP coverage to stop using tobacco or pay a 50 percent higher POWER Account contribution.

A tobacco user is anyone who uses chewing tobacco, cigarettes, cigars, pipes, hookah or snuff four or more times a week in the past six months.

CareSource partners with our members to help them stop using tobacco. Our covered benefits and services include:

- Medical and behavioral health counseling
- Prescribed medicines to help members stop using tobacco
- Medication Therapy Management
- Calls with a personal coach
- MyHealth, an online health tool members 18 and up can access by creating or logging in to their personal account at MyCareSource.com. Through MyHealth, members can:
 - Take a Health Needs Screening to see how they can improve their health and earn \$10!
 - Learn more about the dangers of tobacco use and how they can stop using tobacco
 - Get one-on-one coaching to stop using tobacco
 - Earn rewards! Members age 18 and up can earn rewards for taking healthy steps!

HIP Maternity

As of Feb. 1, any HIP member who becomes pregnant will be enrolled in HIP Maternity. The HIP Maternity program provides expanded benefits to pregnant members. Members are not required to make a POWER account contribution or copay during pregnancy or the post-partum period. The POWER account will be suspended and will not be used to pay for health services received.

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