



Network Notification

Notice Date: July 17, 2019
To: Indiana HHW/HIP Providers
From: CareSource
Subject: Duplicate Modifiers on a Claim Service Line
Effective Date: November 1, 2019

Please be aware that effective Nov. 1, 2019, CareSource will reject claims prior to adjudication when the claim contains a duplicate modifier in the service line. After Nov. 1, 2019, if you submit a claim with a duplicate modifier, your EDI 999/997 HIPAA Acknowledgement will include a message to remove the duplicate modifier from your claim and resubmit.

CareSource is conducting a retrospective review of claims and may adjust claims that were paid in error. You will receive a separate takeback notification from CareSource if you have a claim that has paid in error. You can submit a corrected claim if you have claims that are included in the takeback. Timely filing guidelines will apply.

Our partnership with you is our priority. If you have any questions regarding this update, please contact us at **1-844-607-2831**. Our hours are Monday to Friday, 8 a.m. to 5 p.m., Eastern Standard Time.

Sincerely,

CareSource

IN-P-0550-V.2

Date Issued: 7/17/2019

Date Approved: 4/26/2019