



Network Notification

Notice Date: January 24, 2020
To: Providers
From: CareSource®
Subject: High-Dollar Claims

This notification is a revision of the [previous network notification](#) dated March 26, 2019.

Please note: this section is new or changed.

CareSource is committed to processing your claims as efficiently as possible. When submitting high-dollar claims (claims with allowed amounts over \$500,000) after January 2019, please fill out and attach the itemized bill cover sheet. You can find this cover sheet on **CareSource.com** under the [Forms](#) or [Claims](#) pages. This is required for us to process the request.

Instructions for completion:

- Section 1 must be complete at the time of submission
- The form should be typed rather than handwritten
- Submit the cover sheet and itemized statement by email: claimsiteitemizedbills@caresource.com **or** by sending a fax to **1-937-396-3173** or toll free at **1-844-794-1579**.
- The size of the file is limited to 12MB. Large files can be sent in multiple emails/fax submissions. Please fill out Section 2 below accordingly.
- Please use the coversheet when submitting itemized bills for both new claims and corrected claims.

Note: If you are submitting an itemized bill in response to a request from Equian on CareSource's behalf, please submit your itemized bill directly to Equian via email at claimsadmin@equian.com or via fax at 800-435-2049.

If you have questions, we are here to help. Please contact Provider Services, at **1-800-607-2831**, Monday through Friday, 8 a.m. through 6 p.m. Eastern Standard.

We appreciate and value your partnership and service provided to your CareSource patients.