



# NETWORK *Notification*

**Notice Date:** September 22, 2020  
**To:** Health Partners  
**From:** CareSource®  
**Subject:** Inpatient Hospital Pre-payment Claims Reviews

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Thank you for collaborating with CareSource to care for your patients and our members. CareSource strives to offer the best and most efficient care possible for our members. CareSource has contracted with Optum, LLC. to conduct itemized bill reviews specific to Inpatient Hospital Claims with total allowed amounts equal to or greater than \$25,000 and with Diagnosis Related Group (DRG) outliers. The purpose of this communication is to give you advance notice regarding potential requests for itemized bills from CareSource and Optum.

CareSource and Optum are beginning a new pre-payment review that will assess inpatient hospital claims to identify defects and improprieties. Optum employs sophisticated technology and data analytics in addition to expert review by certified coders to identify errors and compliance issues pre-payment.

Starting Aug. 1, 2019, CareSource or Optum may contact you and request your itemized bills. You may receive similar types of requests for itemized bills currently; however, these reviews are different from post-payment and medical necessity reviews.

Once the itemized bill is received and the review is completed, billing adjustments will be made accordingly and a notice of claims review finding report will be delivered to you. This review report will identify the line items and amounts adjusted. Typical adjustment categories include the following:

- Unbundling
- Billing Errors
- Hospital Acquired Condition
- Experimental Drugs & Procedures
- Implant Markups

The Optum Claims Resolution team is available to you during any step of the process. Optum will be evaluating these claims in detail and can answer any questions you may have regarding their findings and supporting CMS guidelines and plan benefit details. You may contact the Optum Claims Resolution team at **1-888-895-2254**.

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