



Network Notification

Notice Date: October 1, 2019
To: Indiana Providers
From: CareSource
Subject: Update to UB-04 Billing Requirements
Effective Date: October 1, 2019

Summary

Effective **Oct., 1, 2019**, institutional claims (UB-04) submitted for Indiana Marketplace, Hoosier Healthwise and the Healthy Indiana Plan require the attending physician to be submitted in box 76 on the UB-04. Previously, claims may have been submitted with the provider group as the rendering.

Impact

Once this change is effective, a claim submitted without a attending physician NPI will be rejected and must be submitted as a new claim within the timely filing limit for the date of service (DOS). If the attending NPI is invalid, the claim will be denied upon adjudication.

Importance

UB-04 billing requirement changes are in response to a Centers for Medicare and Medicaid Services (CMS) payment error rate measurement (PERM) audit. Providers are encouraged to ensure current and accurate provider demographic information is submitted to the state's fiscal agent, DXC Technology, in addition to CareSource. Self-serve provider rosters for the group are available in the CareSource Provider Portal at **CareSource.com** > Login > [Providers](#).

Questions?

For questions, please contact [CareSource Provider Services](#) at **1-844-607-2831** or the [Provider Engagement Specialist](#) in your region. Provider Services hours of operation are 8 a.m. to 6 p.m. Eastern time.

You can access contact information by visiting **CareSource.com** > Providers > Provider Overview > Contact Us.

IN-P-0769

Date Issued: 10/01/2019

Date Approved: 09/25/2019