

### **Our Members**

At CareSource, we care deeply about the well-being of our members. Our members come from all walks of life, and it is our goal to meet them where they are and set them up for success. We know that health is much more than the physical aspects; it also includes emotional, mental and social well-being.

The reentry population represents some of our most vulnerable members. Their physical, emotional and social needs are significant. Without support, returning citizens are 12.5 times more likely to die in the first two weeks post-release than the average person. The most common causes of those deaths are overdose, cardiovascular disease, suicide and homicide.

#### That's where we come in.

This should be an exciting time for our members who have completed their time within the Indiana Department of Corrections. Unfortunately, we know their journey is not over. As they face the transition of reentering society, there are several obstacles to overcome, such as finding the proper resources for both their physical and mental health, as well as their social needs.

# **Our Program**

CareSource's aim is to provide our reentry members with support and offer them a community to foster success. Our CareSource Reentry Program™ provides meaningful tools and resources to transform the lives of returning citizens through innovative health and life services.

This dedicated team of criminal justice liaisons (CJLs) and Community Health Workers conducts pre-release education classes in 15 prisons, and leverages over 40 community relationships specific to supporting returning citizens.

### The CJL will support members and answer their questions, such as:

- I have been released, now what?
- Are there resources and programs available to help me with my reentry?
- How can I find out what health care options are available to me?
- What about other types of assistance, such as food, housing, clothing, cell phone, and transportation?
- Who can help me with finding employment, training, or educational opportunities?
- Where can I find additional support for my specific needs?

The CJL acts as a partner with the member and provides them with a sense of community and additional support during this transitional time. In addition, CareSource provides an expungement benefit of up to \$500 to offset the cost of expungement for qualified individuals, as determined by the state.

CJLs work in tandem with CareSource JobConnect<sup>™</sup>, a program we offer that helps our members not only find education and employment opportunities, but to prepare them for the interview process and ensure they have the tools and resources they need to be successful in their career.

### **Our Providers**

Our providers are the backbone of what we do. In collaboration with our providers, we are able to coordinate complex care for our members and provide multi-level support. Whether it's providing essential health care services, working with CJLs to identify the health risks for a reentry member, or engaging with the transitions team to ensure successful passage from one level of care to another, our providers are a crucial part of the continuum of care.

# **Our Impact**

The reentry team has presented to thousands of staff and offenders in facilities throughout the state of Indiana. They have also presented in over 100 pre-release calls.

While criminal justice outcomes, such as recidivism, take three years to report, preliminary data shows that when CareSource engages with a returning citizen, they are:

- 40 percent more likely to complete a health needs screening than unengaged members.
- 20 percent more likely to obtain a preventative visit within a year.
- 20 percent more likely to obtain a behavioral health visit within a year.
- 4 percent less likely to go to the ED.
- 16 percent more likely to be identified as medically frail.
- 30 percent more likely to receive appropriate follow up after behavioral health hospitalization.

# **Our Opportunities**

CareSource has several opportunities for you to get involved in our Reentry program and partner with us in our outreach efforts. If you want more information, or to get more actively involved in our program's initiatives, please contact our medical director Dr. Cameual Wright at 317-982-6442 or via email at Cameual.Wright@CareSource.com.

