

# SIGN UP FOR THE PROVIDER WEB PORTAL

## GO GREEN & GO PAPERLESS

### HOW TO GO PAPERLESS & GET PAID FASTER

We can help move your practice into the digital age. Our paperless provider platform, accessed through our Provider Web Portal, enables faster (online) billing, electronic payments, online authorization and instant EOBs. We focus on building electronic relationships with providers, saving time and money enabling them to focus on quality care for their members.

- According to industry reports dental practices can save an average of \$11.50 and 30 minutes of staff time per claim by using electronic transactions including Direct Deposit. Many practices take their first step with Direct Deposit, commonly known as Electronic Funds Transfer (EFT), which ensures secure and timely claim payments, decreases deposit mismanagement, and streamlines office management.
- Contact the SKYGEN USA® Dental Electronic Outreach Team at 855-434-9239 or [providerportal@skygenusa.com](mailto:providerportal@skygenusa.com) to register on the portal in just a few clicks and get any training you need. Once registered, sign up for Electronic Funds Transfer by filling out the EFT Form found on the Provider Web Portal under Documents > Insurer Documents.

### When providers take advantage of online transactions their members benefit from an efficient dental program:

- **Faster authorization determinations:** Authorizations submitted through the portal are automatically validated. Faster determinations mean members receive care sooner.
- **Real-time eligibility status:** Real-time answers about a patient's current status in the benefit program and details about covered services and service limitations.
- **Online service history:** Access to a member's prior treatment, giving providers the background for decisions about appropriate care for each patient.
- **Increased security:** The personal health information of members remains secure when documents such as claims and authorizations are transmitted electronically through a secure web portal.



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**Advantages of an electronic relationship with SKYGEN USA include:**

- Lower costs: The Provider Web Portal is available to providers for no additional cost. Administrative costs are also reduced.
- Faster payments: Providers who submit claims through the portal and accept electronic payments can be paid daily for clients that support continuous claims processing.
- Real-time eligibility verification: The Provider Web Portal instantly verifies a patient's eligibility for services under the benefit plan.
- Real-time claim payment estimates: Providers can run a claim through a real-time adjudication process before submitting it and instantly see whether the claim is likely to be paid, how much it will pay, and if there are any exceptions or issues with the service lines.
- Accurate claims and authorizations: The Provider Web Portal minimizes keystrokes with prefilled data fields and automatically verifies data. Claims and authorizations are likely to be complete, accurate, and processed without delays.
- Real-time status updates: Providers have instant access to current and historical details about claims, authorizations, remittance advices, and fee schedules.
- Instant access to important documents: Provider Manuals, contracts and educational videos and materials are available to providers through the portal. Providers can also attach and upload their own electronic documents for free.