



NETWORK *Notification*

Notice Date: January 14, 2021
To: Indiana HHW/HIP Providers
From: CareSource
Subject: Introducing New Prior Authorization Procedure Code Look-Up Tool
Effective Date: January 14, 2021

Summary

CareSource is pleased to announce the launch of our new Prior Authorization (PA) Procedure Code Look-Up Tool on **CareSource.com**. **Effective Jan. 14, 2021**, you can quickly and effortlessly research Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS) codes from an automated search function when submitting PA requests to determine if PA is required.

With the Procedure Code Look-Up Tool, you will gain access to the following functionality:

- Searching on any CPT or HCPCS code to determine if it requires a prior authorization
- Quick, automated search results
- Up-to-date access to procedure code data

For more information on prior authorizations, please refer to the [Indiana Provider Manual](#) or **CareSource.com** > Providers > [Prior Authorizations](#).

Impact

We know you want to spend more time with your patients and less time on paperwork. This tool was designed with you in mind to help simplify the prior authorization submission process.

To use the tool:

- **Visit CareSource.com** > Providers > [Prior Authorizations](#).
- Click the link to the CPT/HCPCS Prior Authorization Look-up Tool.
- Select your state from the tool's drop-down.
- Enter a CPT/HCPCS code into the tool.

Result will include:

- Date
- Code
- Description
- Y or N, if a PA is required

Please note:

- The tool does not include limits and number of visit variances.
- System requirements for the tool: IE 10+, FireFox, Chrome, Safari, iOS, or Android

- For any technical difficulties, try refreshing the page or typing CTRL+5 (for Windows), or CMD+R (for Mac).

Questions?

For questions, please contact Provider Services at **1-844-607-2831** (Monday through Friday 8 a.m. to 8 p.m.)

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OMPP Approved: 09/05/2019