



Network Notification

Notice Date: December 30, 2019
To: Indiana Medicaid Providers
From: CareSource
Subject: Neonatal Intensive Care Unit Prior Authorization Update

Summary

CareSource requires notification of any inpatient admissions within two business days of the admit date, including Neonatal Intensive Care Unit (NICU) admissions. The prior process of waiting to notify CareSource of a NICU admission until the provider has the member's permanent recipient identification (RID) number is no longer in effect.

Inpatient authorization requests must include the following:

- Universal Prior Authorization (PA) form
- Hospital facesheet
- Clinical documentation

NICU forms must include the above, as well as:

- Level of care (i.e. inpatient or NICU)
- Mother and baby's name
- Mother and baby's date of birth (DOB)
- Mother and baby's RID number

NICU continuous stay requests require the following on the fax coversheet:

- Name changes
- Mother's name
- Mother's DOB
- Mother's RID
- Baby's permanent RID (if assigned)

Questions?

For questions, please contact Provider Services at **1-844-607-2831** (Monday through Friday, 8 a.m. to 8 p.m. Eastern Standard Time).