



Network Notification

Notice Date: June 26, 2019
To: Indiana Providers
From: CareSource
Subject: Timely Claims Filing Update

Summary

CareSource would like to remind you of the timely claims filing update for Healthy Indiana Plan (HIP) and Hoosier Healthwise (HHW) members. Claims for services must be submitted by network providers within 90 days of the date of service (DOS).

Impact

CareSource previously waived the filing limit for HIP and HHW claims with a DOS prior to June 1, 2018. Timely filing is no longer being waived for those DOS. Claims must be submitted timely and accurately to receive payment.

Claims submitted with primary insurance must also be submitted within the timely filing limit or within 90 days of the primary insurance carrier's explanation of payment (EOP). Out-of-network providers can review timely filing requirements in the CareSource [Provider Manual](#).

Importance

Submitting your claims timely and accurately will ensure you receive proper payment.

Questions?

For more information about claim disputes and appeals, please review the CareSource [Provider Manual](#) available on our website.