



Network Notification

Notice Date: 1/14/2020
To: Indiana Medicaid and Marketplace Providers
From: CareSource
Subject: Consent Form Upload Enhancement to the Provider Portal

Summary

CareSource now offers the ability to upload member consent forms for abortion, hysterectomy and sterilization (AHS) on the [provider portal](#). After verifying member eligibility, you can upload the forms. After the upload, you can look under provider documents to verify the upload was successful. You'll find detailed instructions on the 'Member Eligibility' page of the portal.

Impact

This enhancement to the provider portal will save time and effort needed to submit and then review submitted AHS consents. This also speeds up claim processing and turnaround times.

Importance

We're working hard to improve your experience and outcomes for our members. This change improves the speed and accuracy of our document handling for AHS consent forms. To that end, we look forward to hearing about your experience with this new capability.

Questions?

For questions about uploading consent forms, please contact CareSource Provider Services at **1-844-607-2831**.

IN-SP-0045

Issue Date: 01/10/2020

OMPP Approved: 11/20/2019