

Network Notification

Notice Date:July 27, 2018To:Ohio Health PartnersFrom:CareSource®Subject:Increasing Claim Payment Processing Frequency – UPDATEEffective Date:July 25, 2018

Note: this notification is an update to the previous <u>Increasing Claim Payment Processing Frequency</u> network notification dated July 3, 2018. Updates are in <u>red</u>.

CareSource recognizes the importance of remitting claim payments as quickly as possible. In an effort to offer speedier claim payments moving forward, CareSource is excited to announce that effective July 25, 2018, claim payments will be processed more frequently. CareSource currently processes claim payments once per week. Going forward, payments will process twice per week.

In addition, we have streamlined the release of funds through our check-write vendor to ensure expedient funding. Depending on your bank's transaction practices, you should see your payments in your account one day sooner.

If you have any questions, please contact Provider Services at **1-800-488-0134** (Medicaid, MyCare and Marketplace) or **1-844-679-7865** (Medicare Advantage).

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