



Network Notification

Date: October 14, 2014

Number: KY-P-2014-16

To: Participating Health Care Providers

From: Humana – CareSource®

Subject: Kentucky Lock-in Program (KLIP)

As a managed care organization contracted with the Kentucky Department for Medicaid Services, Humana – CareSource participates in the Kentucky Lock-In Program (KLIP). KLIP was developed to monitor select candidates who may need assistance in managing their health care needs based on excessive use of Medicaid services that are not medically necessary.

We want to remind health care providers of the importance of KLIP and encourage enrollment of members you feel fall into this pattern of behavior.

After enrollment, these individuals are locked in to one primary care provider (PCP), one controlled substance prescriber (if needed) and one pharmacy. PCPs with KLIP members assigned to their offices must continue to provide services and manage the members' health care needs by:

- Participating in a periodic utilization review to determine each member's continued lock-in status.
- Serving as KLIP members' designated controlled substance prescriber or collaborating with each member's designated controlled substance prescriber.
- Completing and forwarding the [Kentucky Lock-In Provider Referral Form](#) to a referred provider/specialist when a lock-in member needs a Medicaid-covered service that you, as the member's PCP, are unable to provide.

Referred-to providers and specialists must accept the Lock-In Referral Form from the designated PCP or the member, and include the signed form with their claim submissions.

For answers regarding frequently asked questions about KLIP, please visit the [Humana – CareSource website](#).

If you have a Humana – CareSource member in your practice that you feel would benefit from KLIP, or have further questions about the lock-in program, please contact us via email at kylockin@caresource.com or by calling Humana – CareSource provider relations at 1-855-852-7005.