



Network Notification

Date: February 26, 2015

To: All Kentucky Contracted Health Care Providers

From: Humana – CareSource®

Subject: Kentucky Medicaid Claim Forms For Different Provider Types Reminder

Humana – CareSource would like to remind all physicians and contracted health care providers of changes to provider types and claim forms. Please submit claims on the correct form (e.g., CMS-1500, UB-04 or ADA) based on your provider type, as defined in the Kentucky Department of Medicaid Services' master provider list (MPL). This will help avoid rejected claims.

Rejections of claims submitted via an incorrect billing form for provider type are reported in the following manner:

- 277U rejections are sent via the clearinghouse with a Health Insurance Portability and Accountability Act (HIPAA) status code of 276.
- Paper claims are rejected with an O24 explanation of payment code.

Provider billing guidelines, listed by provider type, can be found by visiting <http://www.kymmis.com/kymmis/Provider%20Relations/billingInst.aspx>

For example, ambulatory surgical centers (ASC) are impacted by the claim form update. As ASCs are provider type 36 according to the MPL, they are required to file claims on CMS-1500 forms. If an ASC files a claim using a UB-04 form, the claim would be rejected.

If you have questions, please contact provider services at 1-855-852-7005 or call your provider relations representative.