Kentucky Marketplace **Policy Updates** Dec. 2022

- Administrative
- Medical
- Reimbursement

The following policies are effective Feb. 1, 2023





AT CARESOURCE, WE LISTEN TO OUR PROVIDERS, AND WE STREAMLINE OUR BUSINESS PRACTICES TO MAKE IT EASIER FOR YOU TO WORK WITH US.

We have worked to create a predictable cycle for releasing administrative, medical and reimbursement policies, so you know what to expect.

Check back each month for a consolidated network notification of policy updates from CareSource.

HOW TO USE THIS NETWORK NOTIFICATION

- Reference the list of policy updates.
- Note the effective date and impacted plans for each policy.
- Click the hyperlinked policy title to open the webpage with the full policy.

FIND OUR POLICIES ONLINE

To access all CareSource policies, visit **CareSource.com** > Providers > Tools & Resources > <u>Provider Policies</u>. Select your plan and state, then the type of policy. Each policy page has an archive where you can find previous versions of policies.



POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
<u>Transcutaneous</u> <u>Electrical Nerve</u> <u>Stimulators (TENS)</u> <u>PY-1387</u>	REIMBURSEMENT	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
Overpayment Recovery PY-1393	REIMBURSEMENT	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
Pass-Through Billing AD-1249	ADMINISTRATIVE	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
<u>Gender Affirming</u> <u>Surgery</u> <u>MM-1318</u>	MEDICAL	FEB. 1, 2023	MARKETPLACE PLANS	REVISION



POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Payment to Out of Network Providers PY-1174	REIMBURSEMENT	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
Breast Reconstruction Surgery MM-1360	MEDICAL	FEB. 1, 2023	MARKETPLACE PLANS	REVISION
Mechanical Stretching Devices MM-1382	MEDICAL	FEB. 1, 2023	MARKETPLACE PLANS	NEW POLICY
Impacted Cerumen Removal AD-1253	ADMINISTRATIVE	FEB. 1, 2023	MARKETPLACE PLANS	NEW POLICY



POLICY UPDATES

POLICY NAME & NUMBER	POLICY TYPE	EFFECTIVE DATE	PLAN	PRIOR AUTHORIZATION IMPACT?
Continuity of Care AD-1258	ADMINISTRATIVE	FEB. 1, 2023	MARKETPLACE PLANS	NEW POLICY