

## NETWORK Notification

Notice Date: December 4, 2020

To: Kentucky Marketplace Providers

From: CareSource

Subject: HEDIS Quality Measures Resources

## **Summary**

As part of our commitment to supporting quality, timely care for all members, we have developed the <u>2020 HEDIS®</u> (<u>Health Effectiveness Data Information Set</u>) <u>Companion Guide</u> detailing important coding updates and criteria for quality measures.

## **Impact**

Using the information about CPT II and ICD-10 exclusion coding, we can support more positive health outcomes, and reduce the burden on providers of medical record requests during the annual HEDIS audit.

Also, please refer to our <u>Behavioral Health HEDIS IET Telehealth Measure Update</u> network notification for information about recent HEDIS® updates concerning IET (Initiation and Engagement) of AOD (Alcohol and other Drug) dependence treatment and recommended screening tools. Please share these tools with your network practitioners.

In addition, CareSource offers Case Management and Disease Management programs, staffed by registered nurses and licensed social workers, to help members achieve better health through outreach, support, and education. To refer a member that could benefit from these services, please call 1-844-468-9498.

If you have questions about the information included here or any other inquiries, please contact your Provider Relations Representative or Provider Services at **1-855-852-5558** (Monday through Friday, 8 a.m. to 6 p.m. Eastern Standard Time).

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