

Kentucky Marketplace

2025 Interoperability Prior Authorization Report

Standard Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	11,298	75%
Denied	3,711	25%
Approved After Timeframe Extension	0	0%
Approved After Appeal	64	36%

Turnaround Time for Standard Prior Authorizations (Target 5 Days)

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
2 days	2 days

Expedited Prior Authorizations by Status

DECISION	REQUESTS	PERCENTAGE
Approved	206	85%
Denied	35	15%
Approved After Timeframe Extension	0	0%
Approved After Appeal	1	17%

Time for Expedited Prior Authorizations (Target 24 Hours)

Time Between Receiving a Request and Sending a Decision

MEDIAN	AVERAGE
11 hours	15 hours